

*****PUBLIC NOTICE*****

THE TOWN OF NORTH ANDOVER’S
COMMUNITY CHOICE POWER SUPPLY PROGRAM
CONSUMER NOTIFICATION



The Town of North Andover is announcing that **Direct Energy Services** (“Direct Energy”) has been selected as the supplier for its Community Choice Power Supply Program (“Program”). Direct Energy will provide electric power supply for all consumers participating in North Andover’s Program. This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. You will see Direct Energy printed under the “Supply Services” section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

NEW RATES AND TERMS

	North Andover’s Program* (Supply Services Only)		National Grid** (Supply Services Only)
	STANDARD (default)	OPTIONAL	BASIC SERVICE
Rate			
Residential	\$0.13890 per kWh	\$0.13990 per kWh	\$0.15484 per kWh
Commercial/Streetlight	\$0.13890 per kWh	\$0.13990 per kWh	\$0.14411 per kWh
Industrial	\$0.13890 per kWh	\$0.13990 per kWh	\$0.10792 per kWh
Renewable Energy Content (<i>see below for required & voluntary percentages by year</i>)	Meets Massachusetts renewable energy requirements	100% renewable. Includes 37% National Wind RECs.	Meets Massachusetts renewable energy requirements
Duration	October 2025 – October 2028 <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>		August 1, 2025 – January 31, 2026 <i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
Exit Terms	NO CHARGE		May receive a reconciliation charge or credit <i>[Industrial G-2 & G-3 only]</i>

*Rate includes Consultant Services Fee of \$0.001 per kWh to facilitate North Andover’s Community Choice Power Supply Program.
*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.
**GreenUp options are available for \$0.022-\$0.038 per kWh in addition to National Grid’s Basic Service rate.

PARTICIPATING CONSUMERS will start benefiting from the aggregation rate beginning on the day of the month in October 2025 that their meter is read. This date varies by service area. Your meter reading date is shown on your bill.

IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION you do not need to take any action to participate. You will be automatically enrolled. If you do not wish to participate, please follow the instructions specified.

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program’s power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or usn.taxexemption@directenergy.com (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

OPTIONAL PRODUCT – You may OPT-IN to the 100% renewable product at any time by visiting colonialpowergroup.com/north-andover or calling Direct Energy at (866) 968-8065 and asking to be enrolled. North Andover’s Optional Product provides 37% National Wind RECs above the state’s then-current minimum requirement for renewables [63% in 2025].

IF YOU DO NOT WISH TO PARTICIPATE you must OPT-OUT at colonialpowergroup.com/north-andover, click the OPT-OUT button and follow the instructions specified **OR** call Direct Energy at (866) 968-8065.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit:

- Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, future savings cannot be guaranteed.

Community Choice Power Supply		Year	Required by State*		Voluntary**		TOTAL
			MA Class I	Other	MA Class I	Other	
Town of North Andover	STANDARD (default)	2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%
		2028	36%	45%	---	---	81%
	OPTIONAL	2025	27%	36%	---	37%	100%
		2026	30%	39%	---	37%	106%
		2027	33%	43%	---	37%	113%
		2028	36%	45%	---	37%	118%
National Grid BASIC SERVICE		2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%
		2028	36%	45%	---	---	81%

For additional detail on MA renewable energy requirements, please visit mass.gov/info-details/program-summaries.