



Town of North Andover

c/o Colonial Power Group, Inc.

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Marlborough, MA 01752-5521

DO NOT DISCARD — IMPORTANT Notice Regarding Electricity Rates

Este es un aviso importante. Por favor asegure que se traduce.

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THE TOWN OF NORTH ANDOVER'S COMMUNITY CHOICE POWER SUPPLY PROGRAM



The Town of North Andover is announcing the new rates and term for its Community Choice Power Supply Program through its new electricity supplier, **Direct Energy Services**. The Town's new aggregation rates are fixed **for all rate classes for 36 months (October 2025 to October 2028)** as follows:

Program Product	Current Rate (Supply Only)	New Rate (Supply Only)	Renewable Energy Content*
Standard (default)	\$0.14585 per kWh	\$0.13890 per kWh	Meets MA renewable energy requirements
Optional	\$0.14793 per kWh	\$0.13990 per kWh	100% renewable. Includes 37% National Wind RECs.
[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area. This date varies by account.]			
*For a detailed breakdown of MA renewable energy requirements by year, please visit colonialpowergroup.com/massachusetts-renewable-energy-requirement .			

For comparison purposes, National Grid's Basic Service rates are fixed from August 1, 2025 through January 31, 2026 -- Residential at \$0.15484 per kWh and Commercial at \$0.14411 per kWh.

No action is required by individual consumers. All accounts currently enrolled in the Town's Program will be switched to Direct Energy as of the October 2025 meter reads. This change will be noted on the October 2025 bills and will be seen on the November 2025 bills. Consumers with questions about the Program should call Colonial Power Group, the Town's aggregation consultant, at (866) 485-5858 ext. 1.

For more detailed information about the Town's Program, including how to OPT-OUT or OPT-IN, to change your current product selection, or to access National Grid's Basic Service rates, please visit colonialpowergroup.com/north-andover or call Direct Energy at (866) 968-8065. You may OPT-OUT or OPT-IN at any time in the future with NO CHARGE.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, future savings cannot be guaranteed.